

## Registration Guidance Notes

- To register with us simply click on the [Become a shopper](#) link on the login page.
- Please make sure the information you provide is accurate.
- You **MUST** enter a valid email address - if you don't do so, you will not be able to complete the registration process.
- Certain fields on the assessment form are compulsory – meaning you must complete them if you want to become a shopper with us.
- Any compulsory questions not answered will be highlighted in **red** when you hit the Next Step button, to warn you that you've missed them.
- When you fill your telephone number in, you should enter it in the international format, and without spaces. See examples below:

+441234567891 ✓    +441234 567 891 ✗    01234567891 ✗

+447700123456 ✓    07700 123456 ✗

- You must enter a mobile number. If you don't have a mobile number, put your landline in there instead.
- There are quite a lot of questions in the application form – if you aren't sure which ones are required and which are optional, simply hit Next Step, and the form will highlight all the compulsory questions in red as detailed above.
- You should fill out as much information as possible so that we can contact you about relevant assignments.
- You don't have to provide your payment details when you register.
- You **MUST** ensure your payment details are filled in before you complete any assignments for us (so that we can pay you!) Click on My Settings → Edit Profile
- On successfully registering you will be sent a confirmation email containing your login and password – if you aren't sure you've received it, check your spam or junk folders.
- You can change your password to something more memorable once you are logged into your profile – go to My Settings → Edit Profile

If you have any questions or problems, please contact us via the link provided on the login page.